



Company presentation

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OpenTech Consulting & Services

OUR COMPANY

OpenTech Consulting & Services is a Limited Company privately owned, engaged in the field of Engineering, Telecommunications, and Information Technology.

The company is registered in the NCR with its NUIS L41329019U in 2014 by a group of experts and engineers with considerable experience in the field of design and development of complex technological systems.

OpenTech Consulting & Services team is ready to develop and carry on complex tasks. we intend to work on specific areas not common for other local IT companies in the country.

The areas in which we operate are auditing and compliance, information security, standardization, evaluation of data centers and physical security.

We serve to a large group of customers such as Businesses and



OUR VISION & MISSION



Our **purpose** is to be a landmark for businesses and government institutions in terms of customized technological solutions and advice.

Our **vision** is to provide high quality services and develop innovative products customized to the client's needs.

Our **mission** is to build long term relationships with our customers by proposing the most appropriate solutions in quality and cost.

OUR VALUES

Experience: We offer high expertise through qualified staff with several years of experience in complex and innovative projects;

Flexibility: We respond to your needs customizing our offer in price and quality;

Security: Safety is a priority for us, we take care our services provide a safe technological environment for your business by taking into account market changes and potential threats, ensuring consistency and efficient solutions.

Our portfolio

With a highly experienced staff, we offer a unique access to specialized expertise through modern analytical techniques. Our solutions are innovative and bold, with a high level of updated knowledge and technological developments.

For us there is a solution.

- ITC business-oriented strategies
- ITC Management
- Procurement of Complex systems and concessions in the field of electronic services
- Inside policies and the guidelines for the use and management of ITC in private and public Institutions

CONSULTING



SERVICES

ENGINEERING

- Design of complex networks architecture including WAN and datacenter networks
- Enterprise Architecture consultancy and design
- Design of enterprise applications based on open source products and proprietary software. (Java, PHP)
- Design of ERP, CRM and DMS Systems
- Design of SW application for private companies

DEVELOPMENT AND IMPLEMENTATION

- System Integration
- Application Development
- Application Management
- Business Analytics Services (BAS)
- Business Assurance and Testing Services
- Customer Relationship Management (CRM)
- Web design and Web development services (Java, .Net, PHP)
- Mobile Applications and Mobile security solutions.

SERVICES

GOVERNMENT SYSTEM SOLUTIONS

- Design and execution (through partners) of Tetra, DMR and analog radio communications systems for local and national use
- Border control systems
- Radar Systems (government only)
- C2 networks for Private Security Companies
- C4I networks (government only)
- COMINT (Government only)
- SIGINT (Government only)
- OSINT
- Complex analysis
- Forensic services
- Cyber defense solutions for

IT OUTSOURCING

- Service Desk Support for SMEs and Enterprises

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PROJECT MANAGEMENT AND SUPERVISION

- “Network Management & Operation”
- Integrated Physical Security Solutions
- Network Configuration, Network Management and Optimization
- Network and Web security solutions
- “End-user” security solutions
- VoIP Solutions for SMEs and Enterprises
- IT Governance Risk and Compliance
- Standards and conformity assessment under the ICT unit
- Development of operational and management policies
- Business analysis for the infrastructure project preparation
- Design of ICT strategies
- ICT Policy Design and Operational Standard Procedures
- Estimation of the total cost of ownership and budget allocation by the life cycle of information systems
- Consultancy in the field of ICT

TEAM QUALIFICATIONS

OpenTech gives particular importance to professional training and technical experience of its staff. The company currently consists of 10 engineers in various fields:

- **Telecommunications engineering**
- **IT engineering**
- **Software development and programming**
- **Information Security**

OpenTech encourages continuing professional development and training of its staff in order to ensure the maximum level of technological update as well as the right knowledge for providing optimal solutions.

Certificate of Conformity:

1. Quality Management System: EN-ISO 9001:2015
2. Information Technology - Service Management ISO /IEC 20000-1:2011
3. Information Security Management System ISO/IEC 27001:2013
4. Occupational Health and Safety Management System ISO 45001:2018

Expert Certificates:

1. Lead Auditor ISO/IEC 27001
2. Information Security Management Systems (ISMS): Transition Course from ISO/IEC 270001:2005 to ISO/IEC 27001:2013

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